
UNEMPLOYMENT COST CONTROL

CLIENT-CENTERED

Thomas & Thorngren is committed to providing a comprehensive unemployment cost control solution to America's business community by relieving administrative burden and delivering significant financial returns. Our goal is accomplished through a professional staffing model that is centered around timeliness, accuracy, communication and efficiency.

DETAIL-DRIVEN

Successful unemployment cost control efforts demand mastery of the details. Dedicated Claims Analysts review and process every claim...communicate with the client...and meet all deadlines. Every piece of this process is handled by a well trained professional, resulting in the highest client satisfaction rating in the industry.

Initial Unemployment Audit

- *Review of unemployment tax rate calculations, benefit charges, and unemployment tax returns for the last three years. Refunds and tax rate reductions are identified and pursued.*

Education and Training

- *Awareness program for supervisory and management personnel*
- *Customized presentations respective to industry*
- *In-person, online and telephonic training sessions*

Claims Administration

- *Extensively trained Analysis assigned to specific clients*
- *Timely processing of unemployment claims*
- *Review of determinations*
- *Filing of appeals*
- *Performance targets*

Linking Claims & Tax Rates

- *Tracking claims and charges*
- *Tax Rate verification / Voluntary Contribution review*
- *Analysis of Mergers / Acquisitions*

Management Information

- *Custom Claims Activity Reports*
- *Bulletins regarding legislative /regulatory changes*